



ELECTRONIC ORDERING GUIDE · EFFECTIVE UPON DELIVERY ORDER 1

NASA SEWP VI Ordering Guide

Everything a Contracting Officer or end user needs to place a Delivery Order with ATechGov, LLC under NASA Solutions for Enterprise-Wide Procurement (SEWP) VI — Category B and Category C.

B **Category B** Enterprise-Wide ITC/AV Service Solutions **C** **Category C** Mission-Based ITC/AV Services

CONTRACTOR ATechGov, LLC	PERIOD OF PERFORMANCE Nov 2026 – Nov 2036	SET-ASIDE STATUS 8(a) WOSB Joint Venture	SEWP HELPLINE (301) 286-1478
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PROGRAM BACKGROUND

What SEWP VI is

NASA SEWP — the Solutions for Enterprise-Wide Procurement, pronounced “soup” — provides Information Technology, Communication, and Audio-Visual (ITC/AV) products and services to every federal agency and its approved contractors. Established in 1993 as the first Government-Wide Acquisition Contract (GWAC), SEWP has grown over three decades into one of the federal government's principal acquisition vehicles, processing more than 50,000 delivery orders a year while remaining entirely self-funded through a 0.34% contract access fee assessed on each order — there is no cost to place an order through SEWP.

SEWP VI was awarded in June 2026 across three scope categories, with a ten-year ordering period running from November 2026 through November 2036. ATechGov, LLC was named a contract holder under both Category B and Category C, giving federal customers a single, fair-opportunity path to enterprise-wide and mission-specific ITC/AV services from one contract vehicle.

Fair Opportunity — FAR 16.505(b)(1)

Every order exceeding \$10,000 issued under SEWP is subject to fair opportunity. The Contracting Officer determines the method and documents the rationale for source selection and price reasonableness. The SEWP Quote Request Tool (QRT) is the recommended way to solicit ATechGov and other Category B/C holders and to build that documentation automatically.

ATechGov, LLC
Categories B & C Contract Holder

(Cat B) 80TECH26D1030
(Cat C) 80TECH26D0918

PoP: November 2026 – 2036

Main Office — 6701 Democracy Blvd, Suite 555, Bethesda, MD 20817

SEWP VI Program Support — *Order Issues & Post-Delivery Contacts*

Darin Gaynor — Program Manager
(301) 821-0041 darin.gaynor@atechgov.com

Matthew Mills — Deputy Program Manager
(202) 701-7196 matthew.mills@atechgov.com

Rakhi Bansal — Program Support
(571) 224-5182 rakhib@agovx.com

SEWP Helpline

help@sewp.nasa.gov
(301) 286-1478

SEWP PMO Hours:
M-F, 7:30 AM – 6 PM
(ET) www.sewp.nasa.gov

SCOPE OF AWARD

ATechGov's two SEWP VI categories

ATechGov is authorized to accept orders under both service categories below. Send a requirement description or bill of materials to help@sewp.nasa.gov if you're unsure which category — or contract vehicle — fits your need.

CATEGORY B

Enterprise-Wide ITC/AV Service Solutions

Services scoped and delivered across an agency's full enterprise — standardized, recurring, and scalable ITC/AV support that spans offices, sites, or an entire mission directorate.

- Enterprise-Wide Network Services — LAN/WAN, voice/data, collaboration, UCC, network operations, cybersecurity support.
- IT Managed Services — endpoint/device management, software, mobile devices, printing, messaging, infrastructure, service desks and security.
- Enterprise-Wide Innovation Services — continuous improvement and introduction of new IT capabilities.
- IT Service Management (ITSM) — ITSM processes, platforms, service requests, incidents, knowledge management and reporting.
- Enterprise Service Program Integration — integration across networks, cybersecurity, data centers, end-user services, applications and web services.
- Enterprise-Wide Information and Data Analytics Services (IDAS) — data science, modeling, big data, advanced analytics, AI and machine learning.
- Enterprise-Wide Application Services / Software Development — application assessment, design, Agile development, testing, APIs, CI/CD, cloud deployment and operations.
- Enterprise-Wide Cybersecurity Services — architecture, engineering, continuous monitoring, threat detection, incident response, vulnerability management, forensics and NIST RMF.
- Enterprise-Wide Cloud Services — cloud strategy, implementation, governance, security, storage, hosting, IaaS/PaaS/SaaS and XaaS.
- Enterprise-Wide Digital Multimedia and Technical Communications Services — broadcasting, web/social media, AV, digital communications and multimedia.
- Program Management / Ancillary Services and Supplies — PM/integration, financial and logistics support, transition, procurement and related ancillary services when integral to the IT effort.

CONTRACT NO. 80TECH26D1030
PERIOD OF PERFORMANCE Nov 2026 – Nov 2036

CATEGORY C

Mission-Based ITC/AV Services

Services tailored to a specific program, mission directorate, or operational requirement — scoped engagements built around a defined mission outcome rather than agency-wide standardization.

- Innovation Services
- Information and Data Analytics Services (IDAS) — including AI/ML, big data and data science.
- Application Services / Software Development
- Cybersecurity Services
- Cloud Services
- Digital Multimedia and Technical Communications Services
- IT Operations & Maintenance / Help Desk / Call Center Support
- Network Services
- Database Services
- In-Scope Training
- Program Management / Ancillary Services and Supplies

CONTRACT NO. 80TECH26D0918
PERIOD OF PERFORMANCE Nov 2026 – Nov 2036

HOW TO ORDER

Placing a delivery order

Each agency's internal purchase-request process differs; the SEWP Program Management Office (PMO) does not issue Delivery Orders itself — it reviews, tracks, and routes them to the contract holder.

01 Define the requirement

The requesting end user identifies the need and prepares a Purchase Request (PR), optionally with a bill of materials or statement of work.

02 Route through agency procurement

The PR, with any required funding documentation, goes to the issuing agency's contracting office. Any valid federal agency Delivery Order (DO) form and DO number may be used — SEWP does not prescribe its own form.

03 Solicit ATechGov via the QRT (recommended)

Use the SEWP Quote Request Tool to solicit ATechGov and other Category B/C holders or contact ATechGov's SEWP sales team directly (see Request a Quote below) for pricing and technical response.

04 Contracting Officer issues the DO

The CO documents fair-opportunity rationale and price reasonableness, then issues the DO to ATechGov. The SEWP PMO reviews, processes, and forwards issued orders to ATechGov.

05 Modifications route the same way

Any modification to an existing order must also be routed through the SEWP Program Management Office, consistent with the issuing agency's own internal policies.

ABOUT THE CONTRACTOR

ATechGov, LLC

ATechGov is an 8(a) Woman-Owned Small Business (WOSB) Joint Venture formed by AGOVX and 22nd Century Technologies, Inc. — pairing AGOVX's small-business agility with 22nd Century's enterprise-scale delivery: 6,000+ IT and cyber professionals, 14 regional offices, and a 24/7 Network Operations Center and Security Operations Center supporting federal customers nationwide. The joint venture structure lets ATechGov staff Category B enterprise-wide programs and Category C mission-specific engagements from the same contract.

• Managed IT & Service Desk

24/7 proactive monitoring, remote and on-site help desk, mobile device management, and enterprise network management.

• Cybersecurity & SOC

Managed security operations, continuous monitoring, and RMF/ATO support delivered by dedicated SOC analysts.

• Cloud & Infrastructure

Cloud strategy, migration engineering, and infrastructure planning, design, and lifecycle operations.

• App Development & DevSecOps

Custom application development and sustainment using hybrid Agile methodologies and secure software delivery pipelines.

• Low-Code / No-Code Platforms

Salesforce, ServiceNow, and SharePoint implementation, configuration, and administration.

• Digital & Mission Transformation

IT modernization, business-process re-engineering, and data management/analytics aligned to program outcomes.

PROGRAM SUPPORT — ATECHGOV

Request a quote

Reach out directly for pricing, technical capability statements, or help match a requirement to Category B or Category C.

PRIMARY QUOTE CONTACT

ATechGov Proposal

Email
proposal@atechgov.com

SEWP PROGRAM MANAGER

Darin Gaynor

Tel (301) 821-0041
Email
darin.gaynor@atechgov.com

SEWP DEPUTY PROGRAM MANAGER

Matthew Mills

Tel (202) 701-7196
Email
matthew.mills@atechgov.com

PROGRAM SUPPORT

Rakhi Bansal

Tel (571) 224-5182
Email
rakhib@agovx.com

POST-DELIVERY & WARRANTY SUPPORT

Installation, warranty & troubleshooting

Policy and procedural information for installation, warranty, technical support, software support, and other post-delivery issues on ATechGov SEWP VI orders.

POLICY AREA	WHAT'S COVERED
Installation	ATechGov coordinates delivery and installation scheduling with the ordering agency's site or COR as part of order fulfillment; installation requirements and any site-readiness prerequisites are confirmed in writing before delivery.
Basic warranty	Hardware and software delivered under an ATechGov SEWP VI order carries, at minimum, the original manufacturer's standard warranty, passed through to the ordering agency at no additional cost and beginning on the date of delivery/acceptance.
Extended warranty	Extended and enhanced coverage — multi-year hardware maintenance, expanded software support, or next-business-day replacement — is available as a priced line item; request extended-warranty options when submitting your quote request.
Technical support	ATechGov's Program Manager, Deputy Program Manager, and Program Support lead provide first-line technical support M–F, 8 AM – 6 PM ET, with escalation to the OEM/manufacturer for issues requiring vendor-level support.
Software support	Software delivered or implemented under an ATechGov order includes standard OEM patch, update, and maintenance support for the software's supported lifecycle; license renewals are tracked and coordinated by the ATechGov program office.
Other post-delivery issues	Shipping damage, DOA equipment, quantity or licensing discrepancies, and configuration issues are handled under Order Issue Escalation below.

How to troubleshoot a problematic order

- 01

Report the issue

Email proposal@atechgov.com with your Delivery Order (DO) number, purchase order number, and a description of the problem.
- 02

Acknowledgment & ownership

ATechGov's Program Manager or Deputy Program Manager acknowledges the report within one business day and assigns a resolution owner from the SEWP team.
- 03

Resolution or OEM escalation

Straightforward issues (shipping, quantity, licensing) are resolved directly; issues requiring vendor-level support are escalated to the OEM/manufacturer with ATechGov managing the ticket to closure.
- 04

SEWP PMO escalation, if needed

If an issue remains unresolved at the contractor level, contact the NASA SEWP Helpline (help@sewp.nasa.gov, (301) 286-1478) referencing your DO number.

Order & delivery support, warranty & technical support, and order-issue escalation are all handled by the same ATechGov SEWP team — our Program Manager, Deputy Program Manager, and Program Support lead — reachable through the shared distribution list below. Have your Delivery Order number ready when you write in.

ORDER & DELIVERY SUPPORT

ATechGov SEWP Team

Email proposal@atechgov.com
Team PM · DPM · Program Support

WARRANTY & TECHNICAL SUPPORT

ATechGov SEWP Team

Email proposal@atechgov.com
Team PM · DPM · Program Support

ORDER ISSUE ESCALATION

ATechGov SEWP Team

Email proposal@atechgov.com
Ref. Have your DO # ready

PROGRAM SUPPORT — NASA SEWP

SEWP Program Management Office

For questions about the SEWP contract vehicle itself, scope determinations, or the Quote Request Tool, contact the NASA SEWP PMO directly.

CONTACT	PURPOSE	DETAILS
SEWP Helpline	General questions, scope determinations, QRT support	help@sewp.nasa.gov · (301) 286-1478
SEWP PMO Hours	Program Management Office availability	Mon–Fri, 7:30 AM – 6:00 PM (ET)
SEWP Website	Contract documents, holder listings, ordering resources	www.sewp.nasa.gov

REFERENCE

Compliance & document control

ATechGov, LLC publishes this ordering guide in compliance with SEWP VI Attachment A (Statement of Work), Section A.6—Ordering Guides—and the SEWP Contract Holder User Manual. The guide is available for download and printing before ATechGov’s first SEWP VI delivery order and will be updated within ten (10) business days after any contract modification that affects its content.

ATechGov's SEWP VI contract numbers are 80TECH26D1030 (Category B) and 80TECH26D0918 (Category C). Pricing, labor categories, and technical capability statements are available on request from the contacts listed above.

OUR CONTACT

VA Office: 8251 Greensboro Dr. Suite #200, McLean, VA 22102

Darin Gaynor: (301) 821-0041 | darin.gaynor@atechgov.com

Matthew Mills: (202) 701-7196 | matthew.mills@atechgov.com

Rakhi Bansal: (571) 224-5182 | rakhib@agovx.com

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NASA SEWP VI Contract Holder — Categories B & C